CMA Physician Services and Amwell, the nation's leading telehealth platform, have partnered to provide all California physicians with access to a turnkey telehealth solution, enabling the delivery of virtual care to patients in response to the COVID-19 outbreak.

The Amwell difference
Amwell’s Private Practice offering gives California physicians a unique opportunity to create a dedicated, branded practice on Amwell’s platform at a discounted rate. This Private Practice allows physicians to see their own patients and bill under their own contracts, utilizing the best-in-class virtual tools, support, and HIPAA-compliant security Amwell is known for.

How Amwell Private Practice works
Physicians begin by registering their practice on the Amwell platform and creating a branded private practice. During enrollment, Amwell provides physician and staff with onboarding and training modules on how to use the platform and telehealth best practices. Once a practice is set up, physicians and staff begin scheduling appointments with patients directly from the platform and then can conduct secure video conferencing, text chats, or telephone calls with patients. Amwell’s platform is a holistic standalone product and does not require additional software downloads. Amwell is accepted by all major insurers.
Amwell core practice capabilities

For Physicians and Staff:

Full Practice Support and Comprehensive Training
- Holistic end-to-end practice build, no software downloads required
- Physician self-driven onboarding and enrollment
- Online training modules with instructional videos on the Amwell product and telehealth best-practices
- Dedicated email support line

Patient Engagement
- Patient outreach tools to promote your practice, including email templates and flyers
- Patient appointment reminders via push notifications

Various Virtual Care Modalities
- Conduct visits by video or telephone
- Communicate with patients via secure chat or email messaging

Staff-Support Workflows
- Staff-specific administrative access to schedule appointments, manage practice and provider calendars, view waiting rooms, triage patients pre- and post-visit, and review and reply to secure messages
- Online training modules for staff and administration

Comprehensive Documentation
- Post-visit notes and diagnoses automatically recorded into an exportable visit summary
- Summarized view of patient intake questions and previous telehealth history
- Patient consent forms during intake
- Standard telehealth practice visit and enrollment reports
- Continue to use your own EHR and practice management solutions
- Enable patients to pay for a visit or copay within your practice platform

For Patients:

Easy Access
- Video visits available to patients via web or mobile
- Ability to send secure chats and emails with providers and staff
- Dedicated Private Practice mobile app for patients

Patient Health Record
- Patient access to a summary of health information and prior telehealth visit details
- Ability to choose pharmacy for e-prescriptions

Amwell Private Practice pricing
Pricing starts at $450/month per practice. Base package includes three provider seats and also requires a $250 one-time setup fee. Each additional seat is $150/month. Discounts are available for larger practices. All provider monthly service fees are waived through June 2020, in response to the COVID-19 emergency.

Learn more about CMA’s partnership with Amwell
https://www.cmadoscs.org/amwell

Sign up for Private Practice
https://providers.amwell.com/private-practice-cma/